



HighCare Health offers a collection of complementary services meaningful to transforming health value.

Our efforts are aimed to achieve an exceptional member experience, improved health outcomes, meaningful provider revenue opportunities, and lower total cost of care. The team of highly skilled physicians, nurses, and population health experts can augment existing programs or support population health initiatives from the ground up. This program overview highlights six of our core offerings:

Care Coordination, Quality Improvement, Medical Management, Remote Patient Monitoring, Reporting and Analytics, and Provider and ACO Services.

Program Overview.

Care Coordination is an integrated approach to managing and preventing chronic conditions by providing high-quality, member-centered education and support. Listening to individuals, our specialized team creates personalized interventions to connect members to their physicians, encourage lasting behavior change, and improve quality of life and productivity.

Program Benefits:

- ♥ Focused engagement supporting the patient-to-provider relationship to improve total health and wellbeing
- ♥ Ensures benefits maximization through network integrity and coordinated transitions

Quality Improvement oversees the activities of each team to assure HighCare Health maintains a high level of excellence. Efforts to improve quality and eliminate waste in healthcare need to be intensified, across all levels of the team we challenge processes to increase efficiency, increase transparency, and decrease preventable errors.

Program Benefits:

- ♥ Establishes framework and provides feedback for continual quality improvement
- ♥ Aligns incentives across care continuum: primary care, specialists, hospitals, and post-acute settings

Program Overview Cont.

Medical Management has oversight of the delegated utilization management program. Medical necessity review of inpatient and outpatient health care services is prospective, concurrent, and retrospective.

Program Benefits:

- ♥ Decrease administrative burden for high-quality providers
- ♥ Ensures safety and affordability for members

Remote Patient Monitoring supports employers, providers, and hospitals to extend care into the home efficiently. Near real-time biometrics analyzed by proven care protocols are monitored by highly-skilled clinical teams to address needs proactively.

Program Benefits:

- ♥ Decreases absenteeism and costly inpatient care
- ♥ Improves primary and specialty outpatient outcomes
- ♥ Increases member sense of safety and provider satisfaction

Reporting and Analytics offers timely accounting for services rendered as well as predictive analysis for business opportunities. Cadenced reporting improves outcomes through faster, more accurate insights and reduced risk.

Program Benefits:

- ♥ Supports vital programs with timely objective information to ensure agility
- ♥ Shares insights with providers to meet value-based objectives

Provider and ACO Services is focused on maintaining a high-quality network. Together, we collaborate on the transition to value-based care that aligns quality with utilization and increases member and physician satisfaction.

Program Benefits:

- ♥ Demonstrates commitment to physician success through transparency and efficiency



Contact us today to learn more.

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HighCare
Health

